



Kiwa UK Group Impartiality, Independence and Integrity Statement

Kiwa Holdings (UK) Limited and its direct or indirect subsidiaries, include but are not limited to Kiwa Limited (CRN 03473056) IFC Group Limited (CRN 10014184), Product Compliance Specialists Limited (CRN 05101011), R.N. Electronics Limited (CRN 03051259) and BASEC Group Limited (CRN 06688742) (collectively referred to as "Kiwa UK Group")

This Impartiality, Independence and Integrity Statement is upheld by the Kiwa organisation, of which Kiwa UK Group is a part.

Kiwa is an independent organisation that provides high-quality conformity assessments. Kiwa supports these assessment activities with inspection, audit, testing, verification, validation, technical knowledge, research, training and data services. Kiwa works for clients from many sectors ranging from water, energy and construction to agriculture, feed and food, safety, security and the environment. Clients also come from sectors including processing industries, services, utilities sector and authorities.

Kiwa creates trust

Kiwa uses its expertise to help customers to improve the quality of their organisation, products, services, processes, management systems and employees. Kiwa creates trust by making quality visible.

Kiwa stands for quality

The name Kiwa, the Kiwa certificates, statement, reports and the Kiwa quality marks represent quality, reliability and sustainability around the world. These are important marketing tools when you are increasing the added value of your product or applying for licences. A Kiwa certificate and a Kiwa quality mark play a considerable role in making your efforts as a certificate holder visible, both to yourself and the outside world.

Kiwa is impartial, independent and always acts with integrity

Kiwa is strictly independent, impartial and it is not involved with production, trade or any other activities that could threaten its impartiality. Kiwa understands the importance of impartiality in carrying out its conformity activities and manages conflicts of interest and ensures objectivity.

There are no external influences on the decisions or advice provided by Kiwa UK Group's certification, testing, inspection, validation, verification, technology or research. Various accreditation bodies monitor Kiwa's activities. These are in turn audited by external organisations and accredited by government bodies. The requirements that Kiwa UK Group tests against a product or service are reached in consultation with all parties involved, namely manufacturers, accreditation bodies, and Boards of Experts in a specific professional field. Where applicable, the requirements of international standards systems are also included.

Kiwa's consultancy services are kept distinctly separate from its testing, inspection, validation, verification, technical knowledge, training and data services. This separation protects against unconscious and conscious conflict of interest.

This global statement is reviewed annually and the responsibility for ensuring that the Kiwa UK Group adheres to this statement lies with Kiwa UK Group's CEO.

A handwritten signature in blue ink, appearing to read "Paul Brown". The signature is fluid and cursive, written on a light grey rectangular background.

Paul Brown – Kiwa UK Group CEO